



From elementary school children to adolescents

The types of support and information required by parents vary depending on the stage of the child's life. The following services are available for parents of elementary school and older children.

Consultation on child life and education

Consultation for children and young people with problems (Child and Youth Comprehensive Consultation Center)

Face-to-face consultation is offered to children and young people up to around 39 years of age who are not in education or employment, or have other problems such as social withdrawal (*hikikomori*), and their parents.

- Telephone No.: ☎ 961-2544
- Venue: Nagoya City Child and Youth Comprehensive Consultation Center
8F, Nagoya City Education Hall, 1-1-4, Izumi, Higashi Ward
- Consultation dates and hours:
Monday – Saturday: 10:00 – 17:00 (excluding national holidays and New Year holidays)
*Prior appointment is required. Please make an appointment by telephone in advance.

Child counseling and guidance class (Nagoya Friendly Now)

Educational consultation, learning support, and lifestyle guidance is offered to support children who are unable to attend school due to psychological reasons. The service is offered to elementary school children, junior high school students, and their parents/guardians living in Nagoya City.

- Venue
- Nagoya Friendly Now (Child Counseling Center)
3-20-30, Josai, Nishi Ward
- Kasadera satellite office: Educational Counseling Department
5F, Sports Promotion Hall, 5-1-16, Higashi-matabee-cho, Minami Ward
- Kasadera satellite office: Child Support Department
1F, Minami Lifelong Learning Center, 5-1-10, Higashi-matabee-cho, Minami Ward
- Telephone No.: ☎ 521-9640 FAX: 521-9650

- Tsurumai satellite office
5-18-24, Chiyoda, Naka Ward
- Telephone No.: ☎ 262-2320 FAX: 262-2358

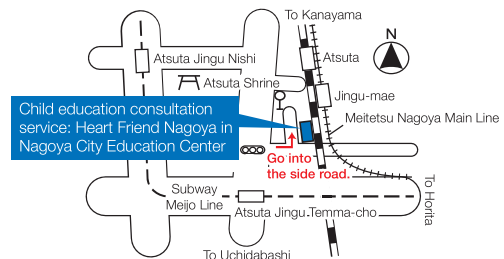
- Ozone satellite office
2 Chome-21-61 Heian, Kita-ku
- Telephone No.: ☎ 750-8971 FAX: 750-8972

- Consultation dates and hours: Monday – Friday (excluding national holidays and New Year holidays)
Application hours: 8:45 – 17:30
Consultation hours: 9:30 – 15:20
*Please apply via school.
*Applications to visit Nagoya Friendly Now are accepted at any time.
*Educational consultation is not offered separately from guidance.

Child education consultation service: Heart Friend Nagoya

Consultation on all issues related to child education and rearing is offered to children from infancy to high school ages, as well as their parents and teachers.

- Venue: Nagoya City Education Center
3-6-14, Jingu, Atsuta Ward
- Consultation dates and hours: (Consultation is not offered on Sunday and national holidays, and during New Year holidays.)
 - Telephone consultation: ☎ 683-8222 (for general consultation)
Monday – Friday: 9:30 – 19:00 / Saturday: 9:30 – noon
*You can seek consultation on-the-spot without mentioning your name.
 - Consultation by email: You can seek consultation by email from the website of the child education consultation service, Heart Friend Nagoya.
*It may take a few days before you receive a response.
 - Face-to-face consultation at Heart Friend Nagoya (prior appointment is required): ☎ 683-6415 (for making an appointment)
Monday – Friday: 9:30 – 17:00
 - Face-to-face consultation at home: Application should be made through school.
Monday – Friday: 9:00 – 16:00
*This service is for elementary school children and junior high school students who are unable to attend school.



Support for healthy child development

Wakuwaku Kids Navi, a website with information on exciting events for children

This website provides information on various hands-on programs for children conducted on Saturday, Sunday and non-school days, and on associated facilities.

- URL: <https://www.wakuwaku.city.nagoya.jp/>
- Eligibility: Mainly elementary school children and junior high school students and their family members
- Inquiry: Youth & Family Division of the Child & Youth Affairs Bureau ☎ 972-3258

Children's association

There is a children's association in each community to support the healthy development of children and help them make friends through various community-based activities. These activities also help to facilitate networking among parents.

- Eligibility: Mainly elementary school children and junior high school students
- Inquiry: Ward Office Civil Affairs & Children Division

After-school service for elementary school children

Twilight School

This program is designed to provide children with opportunities to play with friends of different ages, study together, join hands-on activities, and interact with local residents to help them develop an independent mindset, social skills, and creativity.

- **Eligibility:** Elementary school children who attend the elementary school that implements the program or who live in its district
- **Program dates:** Monday – Saturday, excluding national holidays and New Year holidays
- **Program hours:**
 - School days: From after school hours till 18:00
 - Non-school days: 9:00 – 18:00
- **Venue:** Elementary school
- **Fee:** Participation is free, but payment of an insurance fee and any actual cost for activities, such as materials, is required.
- **Inquiry:** After School Project Promotion Office of the Child & Youth Affairs Bureau
☎ 972-3229

Twilight Room

This program aims to provide all children with a venue for play, study, hands-on experience, friendly interactions and living. It is also designed to help households in need of childcare support because of the absence of adult supervision at home during the daytime due to work or for other reasons (optional service).

- **Eligibility:** Elementary school children who attend the elementary school that implements the program or who live in its district
- **Program dates:** Monday – Saturday, excluding national holidays and New Year holidays
- **Program hours:**
 - School days: From after school hours till 19:00 (17:00 – 19:00 in case of optional service)
 - Non-school days: 8:00 – 19:00 (17:00 – 19:00 in case of optional service)
 - Saturday: 9:00 – 18:00 (17:00 – 18:00 in case of optional service)
- **Venue:** Elementary school
- **Fee:** Participation is free up to 17:00, but payment of an insurance fee is required. The optional service is offered for 1,500 yen per month when used till 18:00, and 6,500 yen per month when used till 19:00. (The fee may be waived or reduced if certain conditions are met.) In addition, any actual cost for activities, such as materials, is required.
- **Inquiry:** After School Project Promotion Office of the Child & Youth Affairs Bureau
☎ 972-3096

After-school childcare program

Children who are left at home without adult supervision because their parents are away at work or for other reasons (latchkey children) are cared for after school hours by latchkey children's clubs established in the children's centers or community-based latchkey childcare groups, where they are guided to develop basic living habits through playing.

- **Eligibility:** Latchkey elementary-school children who have a home address in Nagoya City
- **Childcare dates:** Every day excluding Sunday, national holidays and New Year holidays

- **Childcare hours:** Children's centers offer latchkey childcare service from 13:00 to 18:00, and from morning hours during spring, summer and winter vacations. Childcare hours of the community-based latchkey childcare groups vary.
- **Fee:** Children's centers offer latchkey childcare service for 3,000 yen per month plus expenses for snacks. The fee for the service provided by community-based latchkey childcare groups varies.
- **Inquiry:** For children's centers, please see p.28 and subsequent pages. For community-based latchkey childcare groups, please inquire at the Civil Affairs & Children Division of your local ward office.

Youth Networking Plaza

Various activities for children and young people are conducted, including social activities, volunteer activities, community-based and inter-generational interactions, residential activities and outdoor activities in nature.

Youth Networking Plaza (Yousquare)

Children and young people take the initiative in planning and implementing various programs and engage in diverse activities in the communities. Equipped with a sound studio and activity rooms, this facility can be used for practicing and presenting musical, theatrical and dance performances and for holding meetings.

User guide

- **Open hours:** 9:00 – 21:30
- **Closed:** Monday (if Monday falls on a national holiday, the immediately following weekday) and New Year holidays
- **Inquiry:** 3-6-8, Yanagihara, Kita Ward, 462-0845
☎ 991-8440 FAX 991-8441

Youth Accommodation Center (branch of the Youth Networking Plaza)

This accommodation facility can be used for a variety of purposes, including sports training, practicing musical, theatrical and dance performances, university seminars, student club activities, and recreational and networking activities. There is an outdoor kitchen for barbecuing. The facility is also available for use by preschool children and their parents.

User guide

- **Open hours:** 9:00 – 21:00
- **Closed:** Monday (excluding a Monday that falls on a national holiday and during spring, summer and winter vacations of elementary and junior high schools), days immediately following national holidays (excluding a day that falls on Saturday, Sunday, or a national holiday, and during spring, summer and winter vacations of elementary and junior high schools) and New Year holidays
- **Inquiry:** 4-6, Aza Mamushi-ike, Odaka-cho, Midori Ward, 459-8001
☎ 624-4401 FAX 624-4403