



Childcare services

When you need someone to look after your child but cannot use the service of a nursery, the following services will be helpful.

Childcare service offered by private kindergartens beyond their extended childcare service

In Nagoya City, 20 private kindergartens offer childcare service after regular kindergarten hours and during summer vacations beyond their extended childcare service.

- Eligibility: Children who live in Nagoya City and attend the kindergarten that offers childcare service beyond its extended childcare service, and whose parents are both working or otherwise meet the approval criteria set by the municipal government
- Inquiry: Nursery Planning Office of the Child & Youth Affairs Bureau
- ☎ 972-4645

Holiday childcare

If parents whose children attend a licensed nursery, etc. need childcare service on Sunday or a national holiday when the nursery is closed due to work or other reasons, they can use this service.

- Eligibility: Children who live in Nagoya City, attend a licensed nursery, certified center for early childhood care and education (*nintei kodomoen*) or small-scale local childcare facility and have no one to care for them on holidays
- Facilities that offer the service: Please see the “Map of childcare facilities in each ward” on p.28.
- Service hours: From around 7:30 to 18:30 on Sunday and national holidays, excluding New Year holidays
- Quota: 10 to 15 children per day per facility in principle
- Fee: Varies from 0 to 2,000 yen per day depending on the income and service hours used. Payment of expenses for lunch, etc. is separately required.
- How to use the service: Please register for the childcare service at least 10 days prior to the desired first date of use. Registration is free. Contact the desired facility in advance and submit a registration form. To reserve childcare service in advance, contact the facility by telephone within three months and at least three days prior to the desired date of using the service and hand over the application form on the day of the service. If you have to cancel the reservation, please notify the facility at least three days in advance.

Temporary childcare services

The following temporary childcare services are available.

- Irregular childcare service: This service is for parents who are occasionally unable to look after their children at home due to working three or less days a week or other reasons. The service can be used for up to six months.
- Emergency childcare service: This service is for parents who become temporarily unable to look after their children at home due to emergencies such as illness, injury, childbirth, nursing care, and attendance at a ceremonial event. This service can be used for up to 14 days in a row.
- Childcare service for refreshing purposes: This service is designed to give parents a short break from childcare and refresh themselves, and can be used for up to three days a month.

- Facilities that offer the service: Please see the “Map of childcare facilities in each ward” on p.28.
- Service hours: The service can be used for the required number of hours between around 8:00 and 18:00, Monday to Saturday, excluding national holidays and New Year holidays
- Ages accepted: Ages accepted depend on the facility. (Small-scale local childcare facilities accept children aged two years old until the first March 31 after they turn three years old.)
- Quota: Approx. six children per day per facility (three children per day per small-scale local childcare facility)
- Fee: Varies from 0 to 2,000 yen per day depending on the income and service hours used. Payment of actual expenses for lunch and 300 yen for snacks is separately required.
- How to use the service: Please inquire at the Public & Child Welfare Section of the Public & Child Welfare Division of the local ward office.

24-hour emergency temporary childcare service

Childcare service is offered around the clock 365 days a year, including night and overnight childcare, in case of emergency.

- Eligibility: Preschool children aged more than approx. six months, whose parents live in Nagoya City and become temporarily unable to look after their children at home due to emergencies such as work, hospitalization and outpatient treatment
- Facilities that offer the service: Please see the “Map of childcare facilities in each ward” on p.28.
- Number of times of use and service hours: The service can be used up to three times a month, and for up to 24 hours per use. Consecutive use of the service is allowed for up to 48 hours in principle.
- Fee: The fee varies depending on the income and service hours used. Payment of expenses for food and drink is separately required.

Service hours	Fee	
	Households on welfare and municipal-tax exempt households	Other households
Monday – Saturday: 7:00 – 19:00	200 yen/hour	400 yen/hour
Other than above	250 yen/hour	500 yen/hour

- How to use the service: Please inquire at the desired facility directly.

Childcare service for refreshing purposes

This service is offered at public nurseries.

■ **Service hours:** The service can be used for the required number of hours between around 9:30 and 15:30, Monday to Friday, excluding national holidays and New Year holidays.

*For the dates of service available at each nursery, please see the official website of the Nagoya Municipal Government.

■ **Quota:** Approx. two children per day per nursery

■ **Fee:** 1,200 yen plus expenses for food and drink (300 yen)

■ **How to use the service:** Children to be accepted for this service are selected by online lottery. Applications for the online lottery are accepted between the 26th day and the last day of the month, two months preceding the month when the service is provided. For more details, please visit the official website of the Nagoya Municipal Government. After the lottery, information on vacancies at nurseries is posted on this website individually. Please contact the desired nursery by telephone to make a reservation and then apply for the service.

Short-term stay service for children

This service is for parents who become temporarily unable to look after their children at home due to reasons such as illness, injury, childbirth and nursing care. An infant home, group home for children, or foster home takes care of children for up to one week, in principle.

■ **Eligibility:** Children under 18 years of age who live in Nagoya City

■ **Fee:** Varies from 0 to 5,350 yen per day depending on the household income.

■ **Inquiry:** Public & Child Welfare Section of the Public & Child Welfare Division of the local ward office or Assistance & Child Affairs Section of the Residents' Welfare Division of the branch office of the ward

Day care service for ill or recovering children

Temporary day care service is available for children aged from six months up to the sixth year at elementary school who are ill or recovering from illness and cannot be cared for in a group, and whose parents are unable to look after them at home due to work or other reasons.

(Ages of children to be accepted and other conditions depend on the facility.)

■ **Facilities that offer the service:** Please see the "Map of childcare facilities in each ward" on p.28.

■ **Service hours:** In principle, this service can be used for the required number of hours between 8:00 and 18:00, Monday to Saturday, excluding national holidays and New Year holidays. (Some facilities do not offer the service on Saturday.)

■ **Service period:** Up to seven consecutive days per use

■ **Fee:** Varies from 0 to 2,000 yen per day depending on the household income and service hours used. Payment of expenses for lunch and snacks is separately required.

■ **How to use the service:** Please make a reservation at the desired facility after making sure there is a vacancy. Get a doctor of the medical institution that runs the facility or your family doctor to prepare a medical report and hand it to the facility on the day of the service. For details, please see the official website of the Nagoya Municipal Government.

Nagoya Nobinobi Kosodate (Parenting) Support Program

This program brings together people who are looking for parenting support (support-seeking members) and people who are willing to support them (supporting members) in a membership organization.

■ **Eligibility for support-seeking members:** Parents with children aged from 57 days up to the sixth year at elementary school who live in Nagoya City. Membership registration fee: 1,000 yen

*Please pay 800 to 1,000 yen per hour directly to the supporting member as compensation upon receipt of support.

■ **Eligibility for supporting members:** Residents of Nagoya City, aged 20 or older who have taken training in advance

For more details about the project including membership procedures, please inquire at the secretariat (headquarters or branch) in your vicinity.

■ **Secretariats for Nagoya Nobinobi Kosodate (Parenting) Support Project**

Branches

North branch: Chikusa, Higashi and Kita wards
Meihoku hoikuen (nursery) ☎ 915-3071

West branch: Nishi, Naka and Atsuta wards
Akatsuki hoikuen (nursery) ☎ 531-0937

Nakamura branch: Nakamura, Nakagawa and Minato wards
Nakamura hoikuen (nursery) ☎ 482-4022

Showa branch: Showa ward
Irinaka hoikuen (nursery) ☎ 908-9093

Mizuho branch: Mizuho and Tempaku wards
Tenshi hoikuen (nursery) ☎ 822-1033

South branch: Minami and Midori wards
Nanohana hoikuen (nursery) ☎ 612-1577

Moriyama branch: Moriyama ward
Washinkan hoikuen (nursery) ☎ 791-2845

Meito branch: Meito ward
Meito hoikuen (nursery) ☎ 709-6881

Open hours:
Monday – Friday: 9:00 – 19:00
Saturday: 9:00 – 15:00
Closed on Sunday, national holidays and New Year holidays

Headquarters

Child Raising Support Division, Child & Youth Affairs Bureau ☎ 962-5102

Open hours:
Monday – Friday: 10:30 – 17:30
Closed on Saturday, Sunday, national holidays and New Year holidays

After-school childcare program

Please see p.27.

Extended childcare service offered for free

Under the free preschool education and childcare program, the abovementioned extended childcare service and other childcare services provided by facilities other than licensed nurseries are offered for free for: children aged between three and five who are approved as being in need of childcare; and children of residential-tax-exempt households aged between 0 and two.

■ **Inquiry:** Nursery Planning Office of the Child & Youth Affairs Bureau

☎ 971-1101