

Nagoya Multicultural Coexistence Promotion Plan (Draft)

Communication, Living, Community

～Policies to Create **3 Bonds**～

<General Outline>

3 Bonds:

Bonds in Communication

Bonds in Living

Bonds in the Community

The City of Nagoya

1. Planning Policies

Objects of Planning

- As a central area for commerce and the central city of the Nagoya metropolitan area where many manufacturing industries are concentrated, the City of Nagoya is home to residents of many nationalities. Nagoya is additionally the home to many people, even with Japanese citizenship, who possess a background in a foreign culture, such as people born in an international marriage or Japanese who have come home after living abroad. For these reasons, it is necessary to create a city that aspires toward becoming a multicultural society.
- Up to now, the City of Nagoya has carried out various measures for multiculturalism based upon the city's comprehensive plans. Now, as based on the needs of the community, we have created the "Nagoya Multicultural Coexistence Promotion Plan" (hereby referred to as the Plan) in order to advance a policy of multiculturalism that is both comprehensive and systematic.

Effective Period of the Plan

- The effective period of the Plan will be the 5 years from April 2012 to March 2017.
- If there is a change to the circumstances surrounding our policies of multiculturalism, or if there occurs a situation in which we must incorporate new articles into the Plan, then we will make amendments as necessary.

***What is a multicultural society?**

A society in which people of different nationalities and ethnicities acknowledge each other's cultural differences and, in striving to build equal relationships, live together happily as members of a communal society.

2. Fundamental Philosophy

The Significance of Promoting Multiculturalism

Guaranteeing the Rights of Foreign Residents

- Promoting policies of multiculturalism adheres to the objective of respecting the human rights of foreigners as stated in the International Covenants of Human Rights and the International Convention on the Elimination of All Forms of Racial Discrimination.

Role as a Major City Open to the World

- We can fulfill our role as a major city open to the world through coexistence and exchange between foreign residents and Japanese residents.

Rejuvenation of a Communal Society

- By creating a communal society open to the world, we can allow for such things as the increase of the splendor of the community, leading to the rejuvenation of communal society.
- Our measures for exchange within communities with isolated foreign residents will lead to the reinvigoration of a communal society that is presently suffering from diluted human relations.

Promoting the Creation of a Peaceful, Safe, and Pleasant City

- By encouraging foreign understanding of community rules and Japanese laws, we can realize a city where everyone can live peaceful, safe, and pleasant lives.

Creating a City with Universal Design

- Offering easy-to-understand information using simple Japanese for foreign residents who lack understanding of the Japanese language will lead to the creation of a city with a universal design.

Plan Objectives and Policy Direction

Policy Direction 1 Communication Support
(Bonds in Communication)

Policy Direction 2 Livelihood Support
(Bonds in Living)

Policy Direction 3 Creating a Multicultural Communal Society
(Bonds in the Community)

3. Structure of the Fundamental Plan

Fundamental Objective:

Creating 3 bonds for realizing a multicultural society

Bonds in Communication: Communication Support

We will work to multilingualize information about government services and provide support for Japanese language learning. Also, to prepare for times of disaster, we aim to create a system where foreign residents and Japanese residents help each other on an everyday basis.

I. Multilingualization of Community Information

[Fundamental Policies]

1. Offering information on city government and livelihood via diverse languages and methods

- We will open a website about multilingualism, a mail magazine for foreign residents, etc.
- We will work to create an effective and efficient route to providing information for foreign residents
- We will use simple Japanese

2. Offering window services for foreign residents

- We will provide various consultation windows and fully utilize government organizations including ward offices

3. Cooperation and collaboration with foreign residents, NPOs, etc.

- Cooperation with NPOs, volunteers, foreign consular offices, colleges, and foreign residents who are involved with multiculturalism

II. Learning Support for the Japanese Language and Japanese Society

[Fundamental Policies]

1. Providing learning opportunities for the Japanese language and Japanese society

- At Nagoya International Center, we will provide Japanese-language learning support for the minimum language ability required for daily life
- We will do such things as create a place in the community to learn the customs of Japanese society, etc. while studying the Japanese language
- Encouraging companies to offer opportunities for foreign workers to learn the Japanese language

2. Providing a mechanism for Japanese language learning support

- Measures at the Nagoya International Center and the Japanese Language Education Consultation Center (targeted at students)
- Finding ways to support Japanese language learning

III. Disaster Prevention

[Fundamental Policies]

1. Preparation for disasters and increasing awareness

- We will encourage foreign resident participation in disaster prevention learning and disaster prevention training

- We will create mutual support mechanisms
- We will broaden regional cooperation with governmental organizations, NPOs, etc.
- 2. Fostering and supporting, and cooperating and coordinating with interpreters and various volunteers in times of disaster**
- We will consider creating a place where NPOs, volunteers, etc. from wide fields such as welfare and education can exchange opinions
- Management and training of disaster language volunteers, etc.
- 3. Multilingualization of information to foreign residents during times of disaster, cooperation with diverse media**
- We will quickly and extensively offer information about warnings, evacuation information, livelihood support, etc.
- We will offer information using media that foreign residents use in their everyday lives

Bonds in Living: Livelihood Support

We will work on livelihood support by preparing an environment necessary for foreign residents to live peaceful, safe, and pleasant lives.

I. Residency

[Fundamental Policies]

1. Support for smooth move-ins into privately-rented housing

- Offering information about privately-rented housing and offering information about everyday life

2. Information services for community life

- Information sessions when moving into municipal housing, follow-up services after move-in

II. Education

1. Offering information about the education system to guardians

- We will use information sessions to offer information from the early stage of preschool

2. Fulfillment of learning support

- Elementary Japanese language concentration classes, Japanese language guidance classes at all levels, teachers in charge of Japanese language education adaptation classes, Japanese language guidance teachers, and native language learning cooperating personnel will carefully support Japanese language learning
- We will appropriately deploy teachers who are accomplished in a foreign language and provide training in methods of guidance for students who need Japanese language guidance

3. Responding to the issue of children who are not in school

- We will try to understand the present situation of children not enrolled in school

4. Career guidance

- We will provide detailed information and career guidance at an important stage depending on individual situations

5. Promotion of an education for international understanding founded upon a vision of multiculturalism

- Opportunities to experience foreign languages and foreign cultures, etc.

6. Exchange with schools for foreign nationals

- We will consider how to create opportunities for exchange with foreign schools and communities, and offer relevant information thereof

III. Work Environment

[Fundamental Policies]

1. Improvement of working conditions

- Measures based upon the "Charter to Ensure the Appropriate Employment of Foreign Workers and to Encourage their Adaptation to Japanese Society"
- Strengthening cooperation with related organizations

IV. Medical Care, Health, and Welfare

[Fundamental Policies]

1. Providing information in medical care, health, and welfare

- Providing information to foreign residents about national health insurance and the national pension system and encouraging participation therein
- We will multilingualize medical information

2. Preventative education for diseases, etc. in multiple languages

- Raising awareness among foreign residents about tuberculosis, AIDS, STDs, etc.
- We will cooperate with the drug abuse preventative education activities that the national government is conducting

3. Providing human resources for medical interpreting

- Effectively matching medical interpreters, etc. with the needs of foreign residents
- Policies useful for the medical care of foreign patients

4. Health examinations and health consultations

- We will call for foreign residents to take a variety of medical examinations
- Providing health examinations, health consultations, mental care, etc. in multiple languages

5. Providing support for maternal and child health and child-raising

- Multilingualization of information about projects related to maternal and child health, holding child raising workshops in multiple languages, etc.

6. Responding to domestic violence

- Publications and education for foreigners about the prevention of domestic violence, etc.
- Dispatching interpreters to consultation windows

Bonds in the Community: Creating a Multicultural Communal Society

We are working to create an environment in which foreign residents can blend into their communities and participate in society, so that the rights of foreign residents can be guaranteed, and so foreign residents can fulfill their roles and duties in their community and become enablers of multiculturalism that support their communities.

I. Increasing Awareness within Communal Society

[Fundamental Policies]

1. Awareness among community residents, etc.

- Constructing websites gathering information related to multiculturalism
- Projects for multiculturalism awareness among community residents, etc.

2. Creating bases and enablers for multiculturalism

- Nagoya International Center's role as a base
- Japanese language classes, libraries, etc. in the community
- Cooperating and coordinating with colleges, volunteer groups, etc.

3. Holding exchange events with multiculturalism as a theme

- We will fulfill various forms of exchange in response to the needs of the community, including exchange through sports and exchange through food culture and living culture

II. Independence and Social Participation of Foreign Residents

[Fundamental Policies]

1. Cooperation with key persons and networks

- Finding key persons in the foreign resident community
- Cooperating with key persons, etc. in the foreign resident community

2. Introduction of mechanisms to reflect the opinions of foreign residents in policy

- Establishing a "Foreign Resident Discussion Meeting (tentative)"

3. Participation of foreign residents in communal society

- Promoting participation by foreign residents in various exchange events at the community level
- Increasing awareness of how neighborhood associations, resident associations, etc. work.
- We will consider creating a system of appreciation for individuals and organizations that have contributed to the advance of multiculturalism for many years

4. The use of foreign students in Nagoya and foreigners with a high level of talent

- We will support foreign students studying in Nagoya in cooperation with colleges, etc.
- We will make ample use of foreign residents who possess diverse value systems and high levels of expertise in advisory councils, etc.

4. Progress of the Plan

Creating a Plan for Implementation

- In 2012, we will create a plan for implementation to reflect this Plan in the city's concrete policies and also to manage and evaluate the progress of the Plan.

Creating Systems in City Government for Measuring Progressing

- We will consider creating systems in city government for measuring progress in relation to the Multicultural Coexistence Promotion Plan in conjunction with our plan for implementation.
- With respect to the implementation of policy, we will base our progress on close cooperation among related bureaus centered on administration-wide conferences, etc.

Cooperation with Related Organizations

- We will focus our attention on trends in national policy and request improvements to laws, etc. as necessary, and we will also work to cooperate and share information with Aichi Prefecture and Aichi International Association.
- We will increase our cooperation with Nagoya International Center, which is the core enabler of multiculturalism.
- We will work to increase awareness among companies. Also, we will seek to strengthen cooperation and coordination with colleges, foreign consular offices, NPOs, volunteers, etc.